

**ETC Annual Reporting Requirements 47 CFR §54.313(a)(2) through (a)(6)****Section 1: Certification Required For ALL Recipients of High Cost Support (ILECs and CETCs)**

Section 54.313(a)(5)-(6) of the rules of the Federal Communications Commission ("FCC") requires **Winn Telephone Company** (the "Company") to be able to make certifications regarding service quality standards and consumer protection rules and the Company's ability to function in emergency situations. The Company makes these certifications below

I, **Leslie Jenkins** am an officer of **Winn Telephone Company** and hereby certify:

- That the Company is complying with applicable service quality standards and consumer protection rules.
- That the Company is able to function in emergency situations as set forth in §54.202(a)(2).<sup>1</sup>

**Name of Officer (Print):** Leslie Jenkins

**Title:** CEO/Manager

**Signature:** Leslie Jenkins

**Date:** 6/27/12

<sup>1</sup> Section 54.202(a)(2) requires ETCs to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

**ETC Annual Reporting Requirements 47 CFR §54.313(a)(2) through (a)(6)****Section 2: State-Designated ETC Reporting**

In its *Clarification Order*, the FCC required state-designated ETCs that are subject to a state requirement to report to the state some or all of certain information annually, to file a copy of any relevant information with the FCC in 2012.<sup>2</sup> Specifically, state-designated ETCs must file information concerning outages, unfulfilled requests, and complaints as required in Section 54.313(a)(2)-(4) of the FCC's rules if the state requires ETCs to report some or all of this data.

**Winn Telephone Company** is located in **Michigan**. This state commission's rules **do require** state-designated ETCs to file an annual report containing some or all of the following information: information concerning outages, unfulfilled requests and/or complaints. Pursuant to the *Clarification Order*, below is the relevant information that the Company provided in its most recent annual report.

**1. §54.313(a)(2): Service Outages**

The Company had zero service outages in 2011.

**2. §54.313(a)(3): Unfulfilled Service Requests**

The Company had zero unfulfilled service requests in 2011.

**3. §54.313(a)(4): Service Complaints**

The Company received 98 service complaints in 2011. All complaints were resolved and none were reported to the state commission.

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<sup>2</sup> *Connect America Fund*, WC Docket No. 10-90, *A National Broadband Plan for Our Future*, GN Docket No. 09-51, *Establishing Just and Reasonable Rates for Local Exchange Carriers*, WC Docket No. 07-135, *High-Cost Universal Service Support*, WC Docket No. 05-337, *Developing an Unified Intercarrier Compensation Regime*, CC Docket No. 01-92, *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, *Lifeline and Link-Up*, WC Docket No. 03-109, *Universal Service – Mobility Fund*, WT Docket No. 10-208, Order, DA 12-147 (rel. Feb. 3, 2012) ("*Clarification Order*") at para. 10

**ETC Annual Reporting Requirements 47 CFR §54.313(a)(2) through (a)(6)****Certification of Officer as to the Statements Made Above and Accuracy of Any Data Provided  
Concerning Outages, Unfulfilled Requests, and/or Complaints****Name of Officer (Print):**Leslie Jenkins**Title:**CEO/Manager**Signature:**Leslie Jenkins**Date:**6/27/12